

## **Terms & Conditions**

### **Reservations**

We ask for a deposit of 20% of the total cost, with the balance to reach us no later than one week before your arrival.

### **Cancellation**

In the event of a cancellation deposits are refunded provided subsequent re-letting occurs. If this is not possible guests are reminded that they are responsible for any outstanding balance. We strongly recommend that you insure against the possibility of cancellation.

### **Payment**

Payment can be by cheque made payable to Sea Breeze or by credit or debit card. There is a 2% surcharge for credit card transactions.

### **Location**

Sea Breeze is in a quiet residential area, so will appeal to guests looking for a quiet, relaxing holiday. The harbour and beaches are a ten minute stroll down hill, with a regular bus service or cheap taxis for the return.

### **Breakfast**

Dishes are carefully prepared from fresh and local Cornish produce [where possible] and served in the dining room between 8.30 am and 9 am.

### **Arrival/Departure**

Rooms are available at **16.00** hours on the arrival day and guests are asked to vacate them by 10.30 hours on the day of departure.

### **Car Parking**

Free on-site car park at owners risk. We have storage for pedal cycles and motor cycles.

### **Smoking**

A strict non-smoking policy exists throughout the whole of the property.

### **Special Needs**

When enquiring about accommodation, please let us know of any special needs or requirements that you may have so that we may advise you on the suitability of our rooms. All our bedrooms are on the first floor and are only accessible by stairs with a secure handrail. We do not have a lift.

### **Children**

We regret that we do not accept reservations for young children or babies, as we do not have suitable facilities for their care and well-being. However we can take children over 12 years of age at the adult tariff [we have no family rooms so they would have their own bedroom].

### **Pets**

We are sorry but we cannot accept any pets. Guide dogs are accepted by prior arrangement.

**Lost Keys**

Lost keys are charged at £20.

**Breakages**

Please report all breakages to Jill or Julian Yelling. If you leave without reporting breakages then we reserve the right to invoice a guest following departure.